



LOCAL GOVERNMENT HISPANIC NETWORK

Regional Seminar
Difficult Conversations & Conflict Resolution
Friday, March 15, 2019, 1:00 p.m.
Morton Civic Center, Parasol Room, 4th Floor
2100 Ridge Avenue, Evanston, IL



Please join in a conversation with Joyce Marter, renowned psychotherapist, consultant, writer and speaker, to hone skills for difficult conversations and conflict resolution. How do you mainstream conflict resolution to ensure better services for Hispanics and other populations of color? How can you turn a difficult conversation into a productive dialogue? How can you develop an understanding of and address culturally based conflict? There are no set of right answers or rules for working with Hispanic communities, there are many questions and best practices to consider, explore, and make part of your toolbox.

- 1:00 Registration
- 1:30 Keynote Session, Joyce Marter, LCPC
- 3:00 Break
- 3:15 Padrinos & Madrinas Platica: With this session, participants will have an opportunity to interact with several Padrinos/Madrinas (seasoned local government professionals), committed to assisting emerging leaders who serve diverse communities and supporting the next generation of government innovators. Padrinos and Madrinas will interact with you to share their experiences, provide support, and most importantly, learn about challenges you are facing or career moves you are contemplating. (Roundtable Discussion)
- 4:45 Wrap-up
- 5:00 Networking Reception
Prairie Moon, 1635 Chicago Avenue, Evanston, IL

For questions and additional information, contact Karen Davis, LGHN Executive Director at kdavis@LGHN.org, 408.221.8458

To register, please go to <https://lghn.org/regional-events/>. There is no charge for registration.